

## **RETURN SHIPMENTS**

## Information for customers

Dear Customer,

If you are returning a shipment, please check the type of service.



If the waybill number consists of 10 digits and the waybill shows DHL Express, we will accept your return shipment here on the spot





If the waybill does not indicate DHL Express, but e.g. DHL Return Connect and the identifier is not a 10-digit number, unfortunately we are not able to accept the shipment.



Returns of this type (e.g. parcels to Germany addressed to Amazon) are delivered by Magyar Posta (Hungarian Post). In this case, please call Magyar Posta's MPL Europe Standard Call Center at +36 1 7678277 or visit a Post Office for further information. (You cannot return these shipments in MPL's lockers either)

We apologize for any inconvenience.

Kind regards, DHL Express Hungary

